

# TECHNICAL SUPPORT – MEMBERSHIP FORM



Complete and return this form to [technical@heffron.com.au](mailto:technical@heffron.com.au) to secure this Technical Support Package.

## SECTION A: CONTACT DETAILS

Complete the details of the main contact for your firm (ie the person authorised to request and renew memberships)

First Name		Last Name	
Firm Name		Phone	
Email (To receive Super Insights newsletter)			
Postal Address		Suburb + Postcode	

## SECTION B: MEMBERSHIP

Please select the service you wish to purchase:

<input type="checkbox"/> <b>Super Essentials</b> \$330 (incl GST) per annum <i>Payable in advance and renewed each 1 July</i>	<input type="checkbox"/> <b>Super Connect</b> \$440 (incl GST) per quarter <i>Payable in advance and renewed each 1 July</i>
<b>Inclusions</b> <ol style="list-style-type: none"><li>3 calls to the Heffron Technical Team per annum*</li><li>Super Insights Newsletter</li></ol>	<b>Inclusions</b> <ol style="list-style-type: none"><li>4 hours of technical support per annum*</li><li>Super Insights Newsletter</li></ol>

### Terms

\*All memberships are payable in advance and renewed each 1 July. The minimum term of this agreement is twelve months from the date of commencement. After that time, this agreement may be terminated by either party by giving one month's notice in writing. On termination of this agreement, all relevant files and records will remain the property of Heffron, in accordance with Heffron's professional indemnity insurance requirements.

## SECTION C: PAYMENT DETAILS

Please fill in the details of your accounts payable contact below so we can call them to organise payment by Credit Card or EFT.

<input type="checkbox"/> CC	Contact Name:	
<input type="checkbox"/> EFT	Phone Number:	

## SECTION D: PRIVACY STATEMENT

Heffron SMSF Solutions is committed to protecting the privacy and rights of its customers. Our [Privacy Policy](#) contains important information about how we collect, hold, use and disclose personal information. It explains what happens if we cannot collect your personal information, as well as how you can access and correct the personal information we hold about you or make a complaint. If you do not wish to receive marketing material from us, or would like a copy of our [Privacy Policy](#), please contact our Privacy Officer at Heffron Consulting, PO Box 200, MAITLAND NSW 2320, or via email at [privacy.officer@heffron.com.au](mailto:privacy.officer@heffron.com.au).

## SECTION E: AUTHORISATION

Please sign to confirm your order for the membership selected above:

_____ Signature	_____ Print name	_____ Date
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*Additional tech calls/support charged by time taken at a rate of \$484 (incl. GST) per hour, invoiced monthly*

**Heffron Consulting Pty Ltd** ABN 88 084 734 261 | AFS License No. 241 739

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**Postal:** PO Box 200, Maitland NSW 2320 | **Call:** 1300 HEFFRON | **Fax:** (02) 4930 2199 | **Email:** [heffron@heffron.com.au](mailto:heffron@heffron.com.au)