

# TECHNICAL SUPPORT MEMBERSHIP FORM



Please complete and return this form to [technical@heffron.com.au](mailto:technical@heffron.com.au)

## SECTION A: CONTACT DETAILS

Please complete the details of the main contact for your firm (ie the person authorized to request and renew memberships)

First Name		Surname	
Firm Name		Phone	
Email <i>(where the newsletter will be sent)</i>			
Postal Address		Suburb + Postcode	

## SECTION B: MEMBERSHIP

Please select the service you wish to purchase

<input type="checkbox"/> <b>Super Essentials</b> \$330 (incl GST) per annum <i>Payable in advance and renewed each 1 July</i>	<input type="checkbox"/> <b>Super Connect</b> \$440 (incl GST) per quarter <i>Payable in advance and renewed each 1 July</i>
<b>Inclusions</b> 1. Super Insights Newsletter 2. 3 calls to the Heffron Technical Team per annum <sup>1</sup>	<b>Inclusions</b> 1. Super Insights Newsletter 2. 4 hours of technical support per annum <sup>1</sup>

### Terms

All memberships are payable in advance and renewed each 1 July. The minimum term of this agreement is twelve months from the date of commencement. After that time, this agreement may be terminated by either party by giving one month's notice in writing. On termination of this agreement, all relevant files and records will remain the property of Heffron, in accordance with Heffron's professional indemnity insurance requirements.

## SECTION C: PAYMENT DETAILS

Please provide your credit card details below

Amount: \$		<input type="checkbox"/> VISA	<input type="checkbox"/> MASTERCARD
Cardholder's Name:		Card Number:	
Exp Date:		CCV:	

## SECTION D: PRIVACY STATEMENT

Heffron SMSF Solutions is committed to protecting the privacy and rights of its customers. Our [Privacy Policy](#) contains important information about how we collect, hold, use and disclose personal information. It explains what happens if we cannot collect your personal information, as well as how you can access and correct the personal information we hold about you or make a complaint. If you do not wish to receive marketing material from us, or would like a copy of our [Privacy Policy](#), please contact our Privacy Officer at Heffron SMSF Solutions, PO Box 200, MAITLAND NSW 2320, or via email at [privacy.officer@heffron.com.au](mailto:privacy.officer@heffron.com.au).

## SECTION E: AUTHORISATION

Please sign to confirm your order for the membership selected above

Signature	Print name	Date
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1. Additional tech calls/support charged by time taken at a rate of \$484 (incl. GST) per hour, invoiced monthly